

## **YellowDog Technical Writer Job Description**

### **YellowDog**

YellowDog is building a world where people can do more, create more, explore more; unleashed from limited computing power. As a technology business, YellowDog has developed one of the leading intelligent scheduling and orchestration platforms, enabling business to access the 'best source of compute' across multiple public clouds and on-premise resources.

Over the past four years, YellowDog has established a brand known for Cloud Rendering in animation and visual effects markets in the UK with some awareness internationally. We have customers in over 40 countries who looked after by the team in Bristol.

In 2018, YellowDog began to diversify into new markets and has picked up its first Financial Services customer in October. There is also interest in YellowDog's technology in the Aerospace sector which we would like to begin to address in 2019.

YellowDog people are fun loving, reliable, genuine and adventurous. As we build YellowDog we are creating an environment we want to work in. We are looking for new team members who can bring a range of new skills, experiences and backgrounds to this exciting challenge.

### **The Role**

We are currently on the look-out for a talented technical writer to join the YellowDog team to help us deliver the professional, quality user and developer documentation to help our customers take full advantage of the power of the YellowDog Platform. Comfortable with producing documentation using a range of electronic media, and with highly technical enterprise software products, the Technical Writer will be adept at documenting features, functionality, how-to guides and other product literature.

### **Outcomes**

- By the end of 2019, a full suite of easily searchable YellowDog product documentation available on- and offline and in a variety of electronic media.
- Set up of technical writing tools and processes, including version and document control by Q3 2019
- Technical documentation available at the time of release for new features and functionality

### **Competencies**

- Strong work ethic
- Good at analysis
- High attention to detail
- Able to build rapport
- Amazing communicator
- Calm under pressure
- High level of customer focus and empathy
- Learns quickly
- Sets high standards and goals
- Is reliable and does what they said they would do
- Understands own capabilities and when to ask for help
- Is proactive
- Is adaptable
- Great at planning
- Has a positive attitude

## Technical Skills

- Proven working experience in technical writing of software documentation
- Work with other YellowDog teams, including our development team in Lithuania, to obtain an in-depth understanding of the product and the documentation requirements
- Produce high-quality electronic documentation that meets high quality standards and is appropriate for its intended audience
- Ability to quickly grasp complex technical concepts and make them easily understandable in text and pictures
- Write easy-to-understand user guides, online help and developer guides.
- Create tutorials to assist different types of end-users use YellowDog to its full potential
- Analyse existing and potential content, focusing on reuse and single-sourcing opportunities
- Create and maintain the information architecture.
- Strong working knowledge of Microsoft Office, or other document authoring and publishing software.
- Basic familiarity with Scrum and/ or Kanban.
- University degree in a scientific or engineering based subject or equivalent preferred